

MassHealth Oral Surgeon Enrollment

- a. Oral surgeons who wish to enroll with MassHealth may apply through the MassHealth / DentaQuest App Central site via the link below: https://provider.physicianapps.com
- b. After receiving the approval letter / confirmation of participation, providers need to set-up their account in the MassHealth provider web portal to access electronic tools that assist with determining member eligibility, submission of dental (CDT) claims and other vital administrative capabilities at https://provider.masshealth-dental.net/mh provider login.
- c. In addition, oral surgeons must complete the enrollment process to bill for covered oral surgery CPT / medical codes via MassHealth's Provider Online Service Center (POSC) by filling out the *Data Collection Form and Registration Instructions* at https://search.mass.gov/?page=1&q=data%2520collection%2520form and emailing it to PINregistrationsupport@mahealth.net in order to gain access.

Please note:

- a. All participating oral surgery providers are obligated to bill MassHealth for dental / medical covered services.
- b. Providers may not balance bill or bill a MassHealth member for services that are covered by MassHealth.
- c. For <u>medical</u> general billing or claims questions reach out to the MassHealth / Maximus customer service center at 1-800-841-2900 or e-mail questions to <u>providersupport@mahealth.net</u>.
- d. For <u>dental</u> general billing, claims, member eligibility questions or training requests reach out to the MassHealth / DentaQuest customer service center at 1-800-207-5019 or e-mail customer service at inquiries@masshealth-dental.net.

Resources

MassHealth Dental Program Office Reference Manual (CDT dental codes):

MassHealth Provider Web Portal ("document list", "file detail category" section) - https://provider.masshealth-dental.net/mh_provider_login

MassHealth Website (dentist tab): https://www.masshealth-dental.net/MassHealth/media/Docs/MassHealth-ORM 2.pdf

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Subchapter 6 Dental Service Codes, Oral surgery CPT <u>medical</u> Covered Services: <u>https://www.mass.gov/doc/dental-service-codes-2/download</u>